



# NEED HELP PAYING YOUR UTILITY BILL?

Ask how we can help -

*Extension*

*Agreement*

*Agency Referral*

The City of Dover recognizes that there will be times when a customer finds it difficult to pay a bill. If this happens to you, contact Customer service. There are several options that may be available to you. Depending on your needs, Customer Service may extend your payment until a later date, establish a payment plan, or refer you to an outside agency.